

# **Policies on Cancellations, Make-Ups,** **Rescheduling, Weather Related** **Cancellations & Payments**

**CANCELLATION POLICY** - Sumpthin' Tuitt Farm has a 24-hour cancellation policy, no make-ups will be permitted if you cancel within the 24-hour window without an approved excuse (ex: doctors note).

**MAKE UPS** - Make ups are granted for advanced notice of cancellation and must be done within the same or the following month.

**RIDES IN EXCHANGE FOR A LESSON** - Will only be granted with advanced (one week) notice in order to schedule the rides & coordinate additional help which is needed in order to fulfill these services. Rides will NOT be a make up for any late/unexcused cancellations, those are forfeit.

**WEATHER RELATED CANCELLATIONS** - Weather related cancellations will result in GROUP make ups on Fridays and/or Sundays. If there is an "extra" date or "built in makeup" for the given month, then your regular riding time will satisfy the weather make up. You may also choose to use a ride as a make-up form.

**TRAINER OUT OF TOWN (SHOWING) MAKE UPS** - We will try to plan these out in advance. If time permits an individual makeup may be do-able. Rides can be used as substitutions. Otherwise GROUP make-ups will be scheduled on Fridays and/or Sundays.

**PAYMENTS** - Boarding payments are due on the FIRST of the month and are considered to be late if paid past the FIFTH of the month and will incur a \$50 late charge. Horse Show Payments are due on receipt of the invoice.

**\*\*\*ALL RIDERS MUST HAVE A RELEASE FORM ON FILE - NO EXCEPTIONS\*\*\***

**\*\*\*NO ALLOWING OUTSIDE RIDERS ON ANY HORSES WITHOUT STF PERMISSION & A SIGNED LIABILITY ON FILE, THIS IS REQUIRED BY OUR INSURANCE, NO EXCEPTIONS\*\*\***